

Meeting of the Committee 5 July 2018

ITEM 6

## ABS 2018 survey

### Background

1. To measure the success of the ABS process in 2017, the LGA team surveyed FRAs following the statutory deadline of 31 August. A ten question survey was developed using free Survey Monkey software and email invitations sent to Local Pension Board Chairs and Clerks with the instruction that one response per FRA should be completed by the board.
2. The invitation was issued to 110 individuals across the 44 English FRAs and the survey ran from 4 October 2017 to 14 November 2017. During that time 26 total responses were received, which included three duplicate replies. Of the 26 survey responses, 15 were fully completed and 11 only partially completed by answering the first question only. The analysis of the results was somewhat compromised by only 60% of respondents completing all of the questions.
3. The disappointingly low number of responses to the survey is believed to be attributable to technical or user difficulties with the free software.

### 2018 survey

4. At the meeting of 19 April 2018 [[Item 5.6 – 5.9](#)], the Committee agreed in principle that a survey for the 2018 ABS cycle should be commissioned from the web design company who hosted the recent LPB survey, rather than using free online software. The SAB secretariat noted an action to draft a survey for discussion at the next meeting of the Committee, with assistance from Ian Howe. The survey questions can be found at Appendix 1.
5. The quote for development of the survey by Webdigi is £1,120 plus VAT (two developer days) which includes coding the survey and integrating the link to the fpsboard site. Results can be exported for analysis. The survey would take around a week to build and test, once the questions/ answer options have been submitted.

**Committee action**

6. To discuss and approve the ABS 2018 survey. Sign off on cost will be requested from the nominated budget committee in line with Item 5 of the [30 November 2016 SAB meeting](#).

Scheme Advisory Board Secretary  
5 July 2018